## CHIEF'S REPORT



### STAFF RECOGNITION

### **Fire Captain Jared Covert**



The Executive Leadership Team would like to recognize Fire Captain Jared Covert for his extraordinary efforts in providing support to Fire Captain Rocky Voll and Rainbow 5 Fire Crew after the tree strike incident. Jared acted as the Department Liaison and the L2881 Liaison to Rocky and all injured crew members. His leadership and efforts are appreciated more than words can convey.

### **Fire Captain Tim Askins**



The Executive Leadership Team would like to recognize Fire Captain Tim Askins (pictured here with his Engine Company) for dedicating his time as the Department's ISElink Scheduling Coordinator. His support of the Unit schedule and strike team rotation has been an immense help to the ECC staff.



- San Diego experienced multiple vegetation fires in the month of August—the
  Queen Fire burning 15 acres in the community of Banner, the Chapparal Fire
  burning 1,427 acres in the community of De Luz (pictured on page 3 and page 14),
- Work was completed on the Sunrise Fuel Break in the community of Julian

and the Marron Fire burning 25 acres in the border region

- The Department completed joint Evacuation Planning training with the San Diego Sheriffs Office and other local Fire Departments
- San Diego County Firefighters have been deployed to large fires throughout the
   State including the Dixie Fire (pictured on page 8) and the Caldor Fire
- While performing fire suppression efforts on the Dixie fire Rainbow 5 Fire Crew experienced a tree strike injuring the Fire Captain and three Firefighters. Everyone involved responded to the incident admirably, immediately providing treatment to those injured.
- The Department's Battalion Chiefs met for a full day meeting to review Department Operations
- Members of the Department Leadership Team participated in the County of San Diego's Great Shake Out event promoting earthquake awareness
- San Diego County Fire announced continued upgrades to the District's fire
  protection services including relief personnel to bring the Department to 2.85
  firefighters per seat, additional personnel in the Training Bureau, and a four
  person engine company in Otay.

# BUREAU REPORTS

## EMERGENCY COMMAND CENTER



2,286 Emergency Calls received

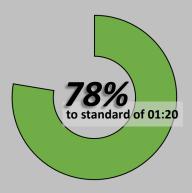


99.4% of Emergency Calls answered within 10 seconds



2,111 total Emergency Incidents dispatched

The Department has a standard of processing emergency incidents within 1 minute 20 seconds (01:20) of receipt. The Department's goal is to meet that standard on 90% of emergency incidents.



01:43

performance on 90% of emergency incidents

### HISTORICAL COMPARISON

### **EMERGENCY CALLS RECEIVED**

- 1% from last month (2,257)
- 9% from last year (2,098)

#### **EMERGENCY INICDENTS DISPATCHED**

- 7% from last month (1,979)
- △ 8% from last year (1,947)

#### **SUCCESS RATE**

2% from 2020 baseline (76%)

### **PERFORMANCE RATE**

27% from 2020 baseline (01:21)



### PUBLIC EDUCATION

The Public Education group distributed information to the community through social media platforms:

- Wildfire Prevention
- Animal Evacuation Plans
- Preparedness Terminology
- Important Public Safety Websites in San Diego County
- The Sunrise Fuel Break Project

Department personnel participated in the SDG&E Wildfire Preparedness Drive-Thru Event in Ramona.

Personnel from Monte Vista Station 20 participated in the San Diego County Sheriff Department's National Night Out Event in Spring Valley.

### **TRAINING**



The Department completed 7,227 training assignments



The Department completed 10,564 training hours

### **VOLUNTEER RESERVE PROGRAM**



The program currently has 76 active Volunteer Reserves

- Volunteer Reserves served 78 shifts
- 24% of active Volunteer Reserves served 3 or more shifts
- 30% of active Volunteer Reserves served at least 1 shift



**TOTAL INCIDENT ACTIVITY: 756** 

2% from last month (769)

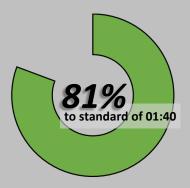
5% from last year (718)

### **TURNOUT TIME**

The Department has a standard of "turning out" for an incident within

1 minute 40 seconds (1:40) of dispatch.

The Department's goal is to meet that standard on 90% of emergency incidents.



**02:01** performance on 90% of emergency incidents

SUCCESS RATE
2% from 2020 baseline (79%)

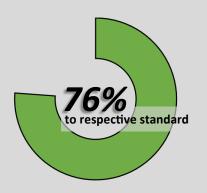
PERFORMANCE RATE

19% from 2020 baseline (01:42)

### **TOTAL RESPONSE TIME**

The Department has a standard for the total response time to an incident based on the population density of the area.

The Department's goal is to meet that standard on 90% of emergency incidents.



**17:54** performance on 90% of emergency incidents

### **SUCCESS RATE**

1% from 2020 baseline (77%)

### PERFORMANCE RATE

28% from 2020 baseline (14:02)



#### URBAN

Time Standard = 08:00 Performance = 49%



### **RURAL**

Time Standard = 13:00 Performance = 82%



### **OUTLYING**

Time Standard = 23:00 Performance = 93%

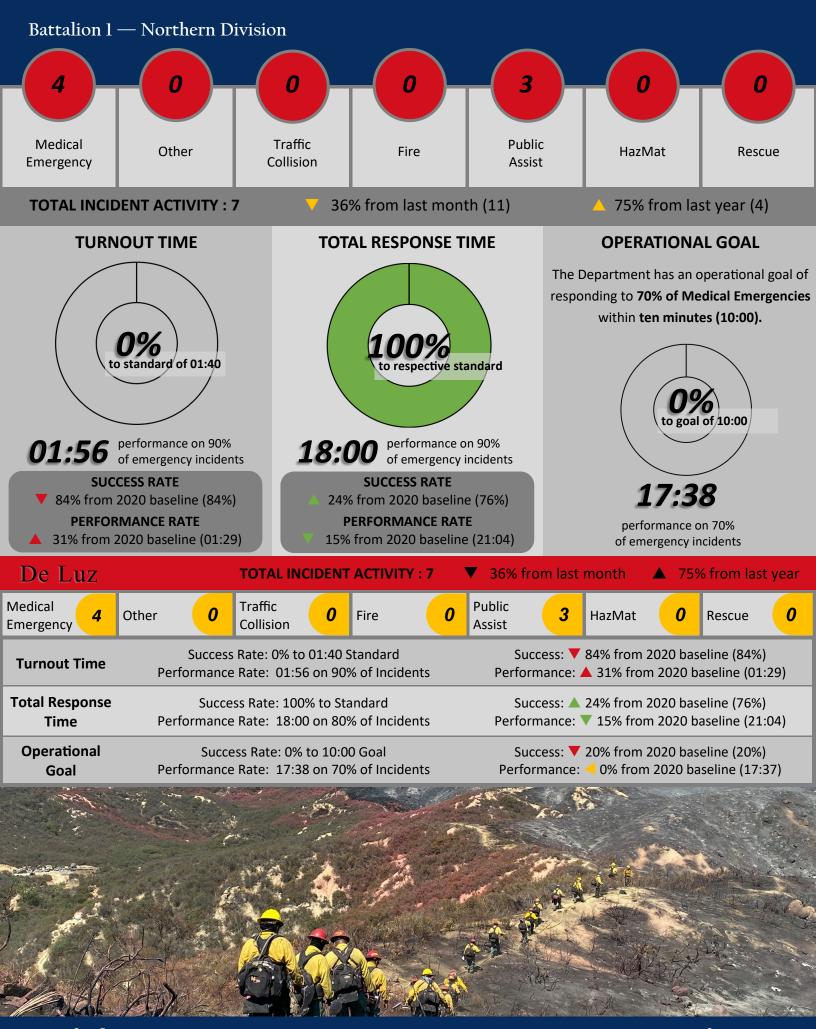
### **OPERATIONAL GOAL**

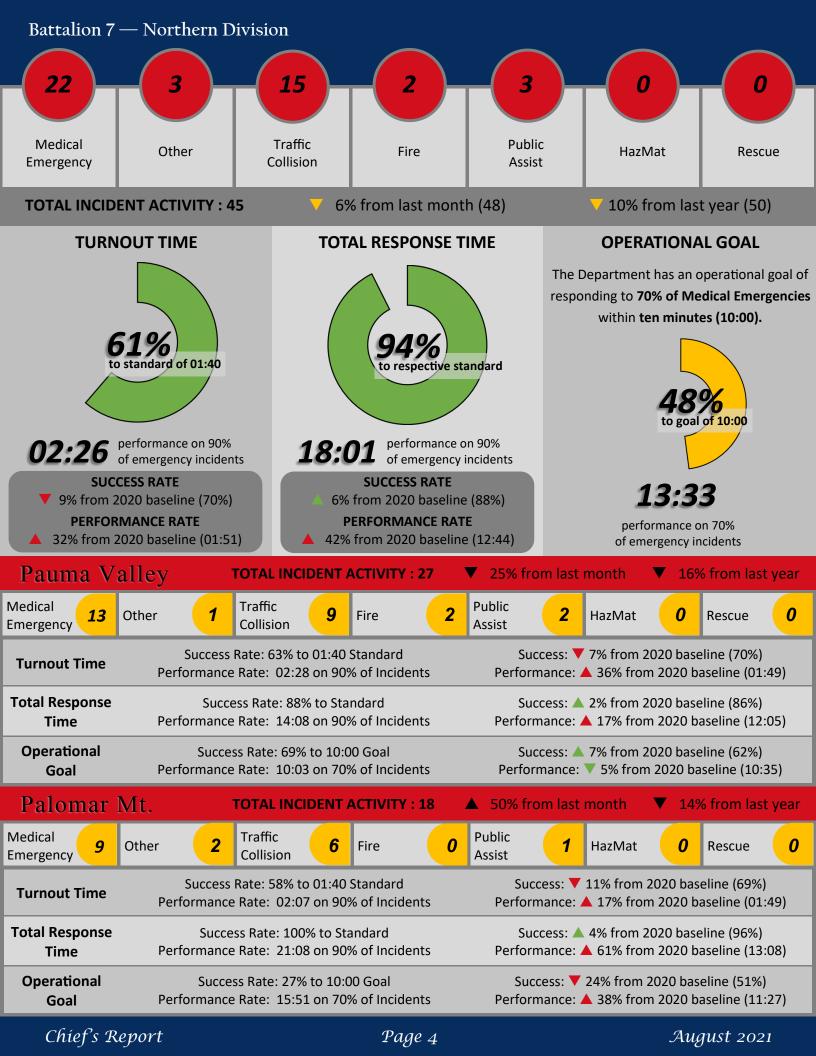
The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).

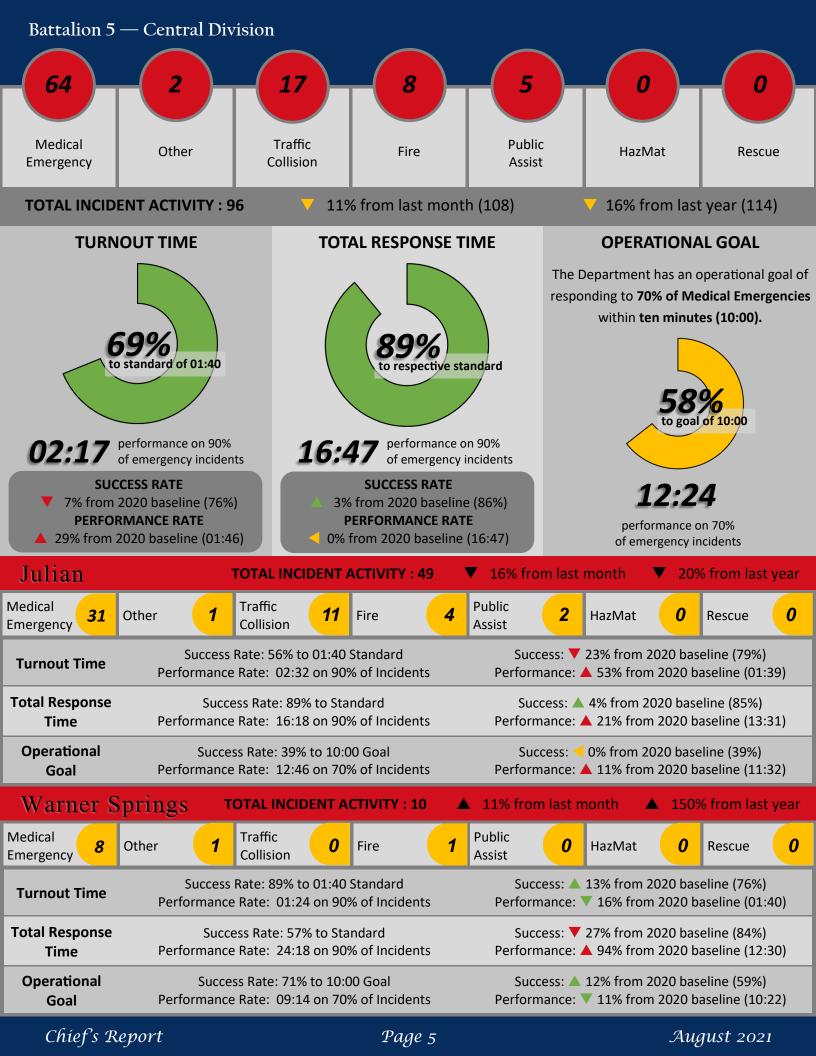


11:28

performance on 70% of emergency incidents









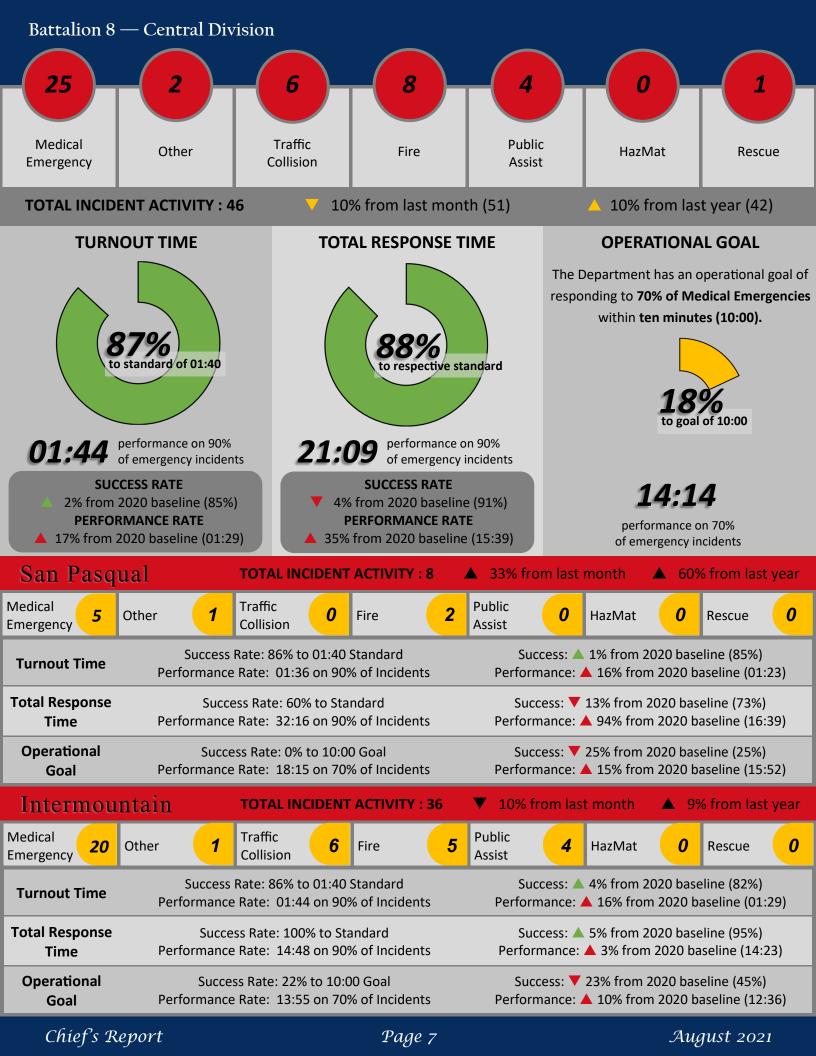
Chief's Report

### Battalion 5 — Community Performance Data

Shelter V	alley	TOTAL INC	IDENT	ACTIVITY: 7		▼ 46% from	ı last ı	month	<b>▼</b> 75%	% from las	t year
Medical Emergency 10	Other <b>1</b>	Traffic Collision	0	Fire	1	Public Assist	1	HazMat	0	Rescue	0
Turnout Time		Rate: 57% to e Rate: 02:04		Standard % of Incidents						eline (78%) aseline (01	•
Total Response Time		ess Rate: 80% e Rate: 17:17		ndard % of Incidents						eline (81%) aseline (21	
Operational Goal		ess Rate: 60% e Rate: 14:31		00 Goal % of Incidents						eline (25%) aseline (19	-
Ocotillo	Wells	TOTAL IN	CIDENT	Γ ACTIVITY : 2	2	▼ 50% from	ı last ı	month	<b>▼</b> 50%	6 from las	t year
Medical Emergency <b>0</b>	Other <b>0</b>	Traffic Collision	2	Fire	0	Public Assist	0	HazMat	0	Rescue	0
Turnout Time		Rate: 50% to e Rate: 01:46		Standard % of Incidents						eline (68%) seline (01:	•
Total Response Time		ess Rate: 1009 e Rate: 06:57		andard % of Incidents						eline (87%) aseline (18	-
Operational Goal		ss Rate: 100% e Rate: 06:57		00 Goal % of Incidents						eline (32%) aseline (17	-
Goai										,	.10,
Ranchita		TOTAL INC	CIDENT	ACTIVITY: 3		▼ 63% from	_			% from las	,
	Other <b>0</b>	Traffic Collision	CIDENT	_	1		_				,
Ranchita Medical	Other <b>0</b> Success	Traffic Collision Rate: 100% to	<b>1</b> 01:40	Fire	1	▼ 63% from Public Assist Succe	o last	month HazMat 36% from	▼ 709  0  2020 bas	% from las	t year  O
Ranchita  Medical Emergency 1	Other O Success Performance Success	Traffic Collision Rate: 100% to e Rate: 00:53	<b>1</b> 0 01:40 8 on 909 % to Sta	Fire Standard of Incidents	1	Public Assist Succe Performa	o last o	HazMat  36% from  52% from  7% from	<b>V</b> 709 <b>0</b> 2020 base m 2020 b	Rescue	t year  0  1:50)
Ranchita  Medical Emergency  Turnout Time  Total Response	Other O  Success Performance  Succe Performance  Succe	Traffic Collision Rate: 100% to e Rate: 00:53 ess Rate: 1009 e Rate: 18:27	100 01:400 8 on 90% to Star on 90% to 10:00	Fire  Standard  of Incidents  andard  of Incidents	1	Public Assist  Succe Performa  Succe Performa	on last of the las	HazMat  36% from  52% from  7% from  30% from	<b>7 0</b> 2020 bass m 2020 bass m 2020 bass m 2020 bass cm 2020 bass control to the control to th	Rescue eline (64% aseline (93%)	o ) ::50)
Ranchita  Medical Emergency  Turnout Time  Total Response Time  Operational	Other  Success Performance  Succe Performance  Succe Performance	Traffic Collision Rate: 100% to e Rate: 00:53 ess Rate: 1009 e Rate: 18:27 ess Rate: 50% e Rate: 14:55	100 01:400 on 909 % to Start on 909 to 10:05 on 709	Fire  Standard  of Incidents  andard  of Incidents	1	Public Assist  Succe Performa  Succe Performa	on last of once:	HazMat  36% from  52% from  7% from  30% from  9% from  27% from	<b>7 0</b> 2020 basem 2020 basem 2020 basem 2020 basem 2020 basem 2020 b	Rescue eline (64% aseline (01 eline (93%) aseline (14	t year  0 :50) :13)
Ranchita  Medical Emergency  Turnout Time  Total Response Time  Operational Goal	Other  Success Performance  Succe Performance  Succe Performance	Traffic Collision Rate: 100% to e Rate: 00:53 ess Rate: 1009 e Rate: 18:27 ess Rate: 50% e Rate: 14:55	100 01:400 on 909 % to Start on 909 to 10:05 on 709	Fire  Standard  of Incidents  andard  of Incidents  Of Goal  of Incidents	1	Public Assist  Succe Performa  Succe Performa	on last of once:	HazMat  36% from  52% from  7% from  30% from  9% from  27% from	<b>7 0</b> 2020 basem 2020 basem 2020 basem 2020 basem 2020 basem 2020 b	Rescue eline (64% aseline (93%) aseline (14 eline (59%) aseline (11	t year  0 :50) :13)
Ranchita  Medical Emergency  Turnout Time  Total Response Time  Operational Goal  Sunshine  Medical	Other O  Success Performance Succe Performance Succe Performance Other O  Success	Traffic Collision  Rate: 100% to e Rate: 00:53 ess Rate: 1009 e Rate: 18:27 ess Rate: 50% e Rate: 14:55  TOTAL IN  Traffic Collision  Rate: 86% to	1 0 01:40 8 on 909 % to Sta 7 on 909 to 10:6 6 on 709 CIDEN 3 0 01:40	Fire  Standard of Incidents  andard of Incidents  Goal of Incidents  TACTIVITY:	25	Public Assist  Succe Performa  Succe Performa  Succe Performa  A 56% fro  Public Assist  Succe	on last of the las	HazMat  36% from  52% from  30% from  30% from  27% from  t month  HazMat  8% from	▼ 709  2020 bassem 2020 b  2020 bassem 2020 b  2020 bassem 2020 b  09  2020 basse	Rescue eline (64% aseline (93%) aseline (14 eline (59%) aseline (11	t year  0 )::50) ::45) t year  0
Ranchita  Medical Emergency  Turnout Time  Total Response Time  Operational Goal  Sunshine  Medical Emergency  18	Success Performance Succe Performance Succe Performance Succe Performance Success Performance Success Performance Success	Traffic Collision  Rate: 100% to e Rate: 00:53 ess Rate: 100% e Rate: 18:27 ess Rate: 50% e Rate: 14:55  TOTAL IN  Traffic Collision s Rate: 86% to e Rate: 01:43 ess Rate: 100% ess Rate:	100 01:400 3 on 90% to 10:00 3 on 90% to Star 3 on 90% to	Fire  Standard  of Incidents  andard  of Incidents  of Incidents  T ACTIVITY:  Fire  Standard  of Incidents	25	Public Assist  Succe Performa  Succe Performa	on last of once: Annce:	HazMat  36% from 52% from 30% from 30% from 27% from tmonth  HazMat  8% from 8% from 8% from 8% from	▼ 709  2020 bassem 2020 b  2020 bassem 2020 b  ■ 09  2020 bassem 20200 bassem 2020	Rescue eline (64% aseline (01 eline (93%) aseline (14 eline (59%) aseline (11 from las Rescue	t year  0 ):50) ::13) ::45) t year  0

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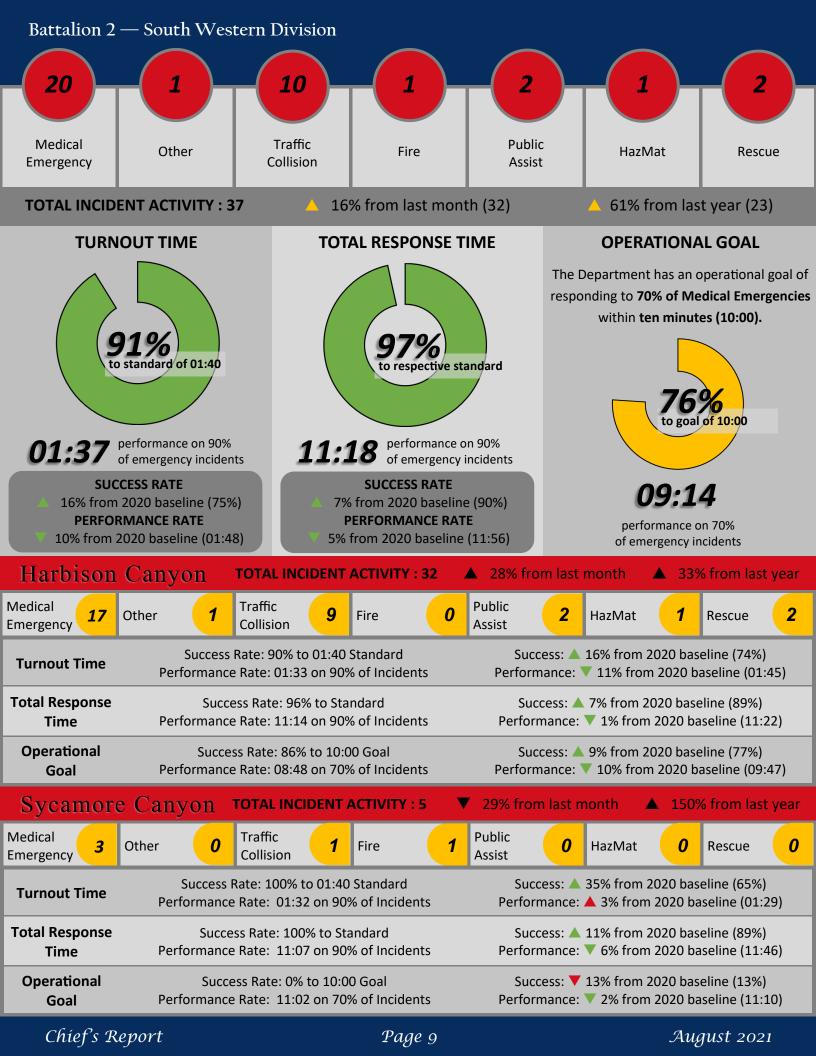


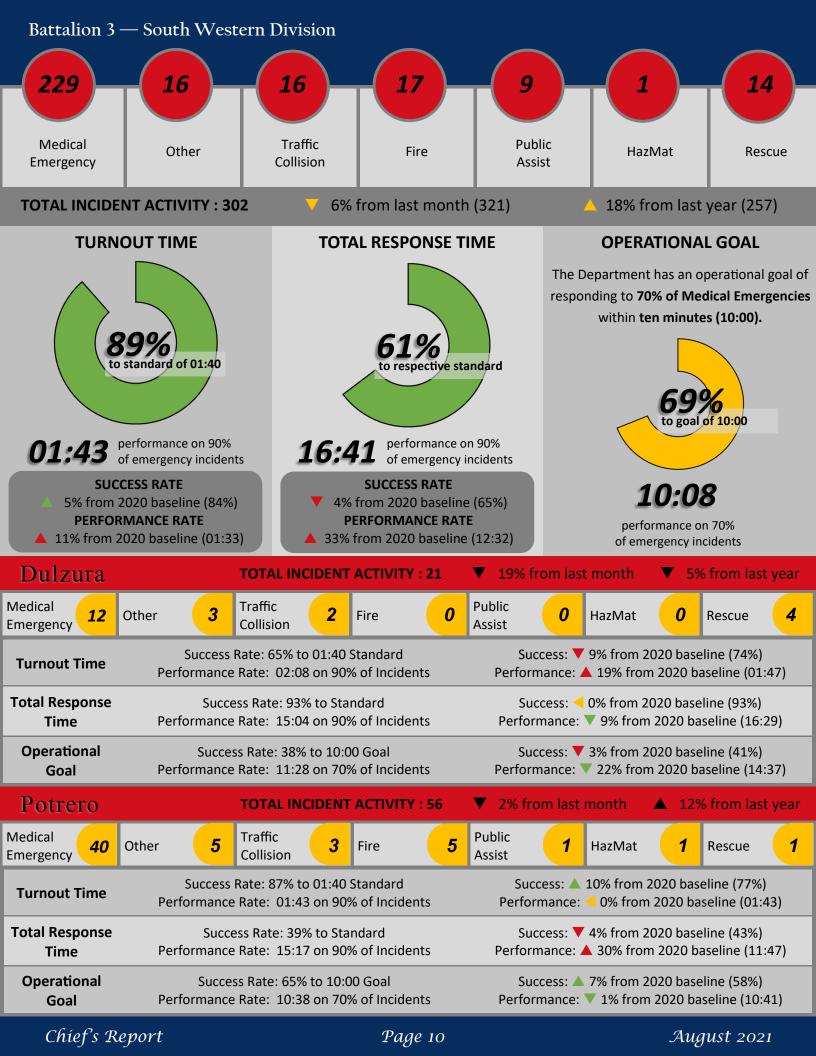
### Battalion 8 — Community Performance Data

Four Corners **TOTAL INCIDENT ACTIVITY: 2** 60% from last month 83% from last year Medical Traffic Public Other Fire HazMat Rescue Collision Assist **Emergency** Success Rate: 100% to 01:40 Standard Success: A 10% from 2020 baseline (90%) **Turnout Time** Performance: ▼ 56% from 2020 baseline (01:23) Performance Rate: 00:36 on 90% of Incidents **Total Response** Success Rate: 0% to Standard Success: ▼ 87% from 2020 baseline (87%) Performance Rate: 36:10 on 90% of Incidents Performance: ▲ 125% from 2020 baseline (16:06) **Time Operational** Success Rate: N/A to 10:00 Goal Success: 

✓ N/A from 2020 baseline (13%) Goal Performance Rate: N/A on 70% of Incidents Performance: N/A from 2020 baseline (15:31)









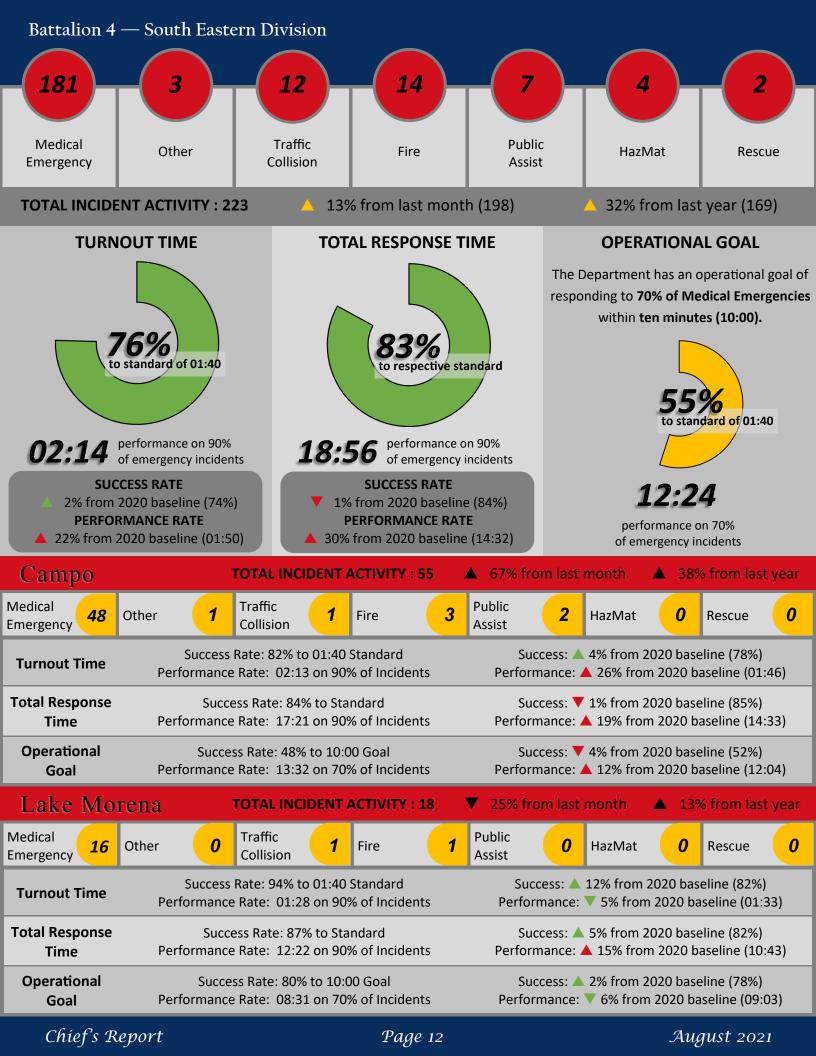
Chief's Report

### Battalion 3 — Community Performance Data

COUNTY											
Lyons Va	alley	TOTAL INCI	DENT /	ACTIVITY: 20		▲ 54% from l	last r	month	<b>▲</b> 67%	6 from last	t year
Medical Emergency 12	Other <b>0</b>	Traffic Collision	0	Fire	5	Public Assist	3	HazMat	0	Rescue	0
Turnout Time		s Rate: 69% to e Rate: 02:10		Standard % of Incidents		Succes Performan				eline (76%) aseline (01	:40)
Total Response Time		cess Rate: 69% e Rate: 29:01		ndard % of Incidents		Success Performan				eline (91%) aseline (17	
Operational Goal		ess Rate: 0% e Rate: 23:44		0 Goal % of Incidents		Success Performan				eline (23%) aseline (15	
Jamul		TOTAL INCI	DENT /	ACTIVITY: 76	,	▼ 15% from l	last r	month	<b>A</b> 25%	6 from last	t year
Medical Emergency 44	Other 4	Traffic Collision	11	Fire	7	Public Assist	4	HazMat	0	Rescue	6
Turnout Time		s Rate: 91% to e Rate: 01:29		Standard % of Incidents		Success Performan				eline (77%) aseline (01	
Total Response Time		cess Rate: 85% e Rate: 16:34		ndard % of Incidents		Succes Performan				eline (91%) aseline (12	:08)
Operational Goal		ess Rate: 67% e Rate: 10:09		00 Goal % of Incidents		Succes Performar				eline (67%) seline (10:	25)
334.										•	23,
Deerhorn	ı Valley	TOTAL IN	CIDEN <sup>.</sup>	T ACTIVITY : 7		▼ 42% from	_	_		% from las	
	Other 0	Traffic Collision	CIDEN	T ACTIVITY : 7	0	▼ 42% from  Public Assist	_	_			
Deerhorn Medical	Other <b>0</b> Success	Traffic Collision s Rate: 83% to	<b>0</b> 01:40	Fire		Public Assist	last i	Month HazMat 8% from 2	▼ 619  0  2020 base	6 from las Rescue eline (75%)	t year
Deerhorn  Medical Emergency 6	Other Success Performance Succ	Traffic Collision s Rate: 83% to ce Rate: 02:03	0 0 01:40 3 on 909 6 to Sta	Fire Standard % of Incidents		Public Assist Succes Performan	1 s: Ace: A	HazMat  8% from 2  25% from 4% from 2	0 2020 base m 2020 b	6 from las Rescue eline (75%)	<b>o</b>
Deerhorn  Medical Emergency 6  Turnout Time  Total Response	Other Success Performance Succe Performance Succe	Traffic Collision  s Rate: 83% to the Rate: 02:03  cess Rate: 80% to Rate: 20:26  tess Rate: 60%	0 0 01:40 3 on 909 6 to Sta 5 on 909	Fire Standard % of Incidents Indard % of Incidents		Public Assist  Succes Performan  Succes Performan	1  s: Ace: Ace: Ace: Ace: Ace: Ace: Ace: Ace	HazMat  8% from 2  25% from  4% from 2  6% from  28% from	0 2020 base m 2020 b 2020 base n 2020 base 2020 base	Rescue eline (75%) aseline (01	t year  0 :39) 18)
Deerhorn  Medical Emergency 6  Turnout Time  Total Response Time  Operational	Other Success Performance Succe Performance Succe	Traffic Collision s Rate: 83% to se Rate: 02:03 cess Rate: 80% se Rate: 20:26 ess Rate: 60% se Rate: 14:56	0 01:40 3 on 909 6 to Sta 5 on 909 to 10:0	Fire  Standard % of Incidents  Indard % of Incidents  OO Goal	0	Public Assist  Succes Performan  Succes Performan	1 s: A ce: A nce: A	HazMat  8% from 2  25% from  4% from 2  6% from  28% from  8% from	0 2020 base m 2020 base n 2020 base n 2020 base n 2020 base	Rescue eline (75%) aseline (01 eline (84%) aseline (19:	(a) (b) (a) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c
Deerhorn  Medical Emergency 6  Turnout Time  Total Response Time  Operational Goal  Otay  Medical	Other Success Performance Succe Performance Succe	Traffic Collision s Rate: 83% to se Rate: 02:03 cess Rate: 80% se Rate: 20:26 ess Rate: 60% se Rate: 14:56	0 01:40 3 on 909 6 to Sta 5 on 909 to 10:0	Fire  Standard % of Incidents  Indard % of Incidents  O Goal % of Incidents	0	Public Assist  Success Performan  Success Performan  Success Performan	1 s: A ce: A nce: A	HazMat  8% from 2  25% from  4% from 2  6% from  28% from  8% from	0 2020 base m 2020 base n 2020 base n 2020 base n 2020 base	Rescue eline (75%) aseline (01 eline (84%) aseline (19: eline (12%) aseline (16:	(a) (b) (a) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c
Deerhorn  Medical Emergency 6  Turnout Time  Total Response Time  Operational Goal  Otay  Medical	Other Success Performance Success Performance Success Performance Success Performance Success Success Success	Traffic Collision  s Rate: 83% to the Rate: 02:03  cess Rate: 80% to Rate: 20:26  ess Rate: 14:56  TOTAL INCI  Traffic Collision  s Rate: 94% to	0 01:40 3 on 909 6 to Sta 6 on 909 1 to 10:0 6 on 709 DENT 0 0 01:40	Fire  Standard % of Incidents Indard % of Incidents O Goal % of Incidents  ACTIVITY: 12	2	Public Assist  Success Performan  Success Performan  V 2% from  Public Assist  Success	1  S: A  cce: A  dast I  d  o	HazMat  8% from 2  25% from  4% from  28% from  8% from  month  HazMat  4% from 2	0 2020 base 12020 base 12020 base 12020 base 12020 base 12020 base 169	Rescue eline (75%) aseline (01 eline (84%) aseline (19: eline (12%) aseline (16:	t year  0 :39) 18) 18) t year  3
Deerhorn  Medical Emergency 6  Turnout Time  Total Response Time  Operational Goal  Otay  Medical Emergency 115	Other Success Performance Succe Performance Succe Performance Succe Performance Success Performance Success Su	Traffic Collision  s Rate: 83% to the Rate: 02:03  cess Rate: 20:26  ess Rate: 14:56  TOTAL INCI  Traffic Collision  s Rate: 94% to the Rate: 01:22  cess Rate: 509	0 01:40 3 on 909 6 to Sta 5 on 909 1 to 10:0 6 on 709 DENT 0 0 01:40 2 on 909 6 to Sta	Fire  Standard % of Incidents andard % of Incidents  O Goal % of Incidents  ACTIVITY: 12:  Fire  Standard % of Incidents	2	Public Assist  Success Performan  Success Performan  Success Performan  Public Assist  Success Performan	1  Ss: A  cce: A  nce: A  last I  O  ss: A  ss: V  ss: V  ss: V  ss: V  ss: V	HazMat  8% from 2  25% from  4% from 2  6% from  8% from  4% from  4% from  4% from 2  4% from  6% from  6% from	0 2020 base m 2020 base n 2020 base	Rescue eline (75%) aseline (01 eline (84%) aseline (19: eline (12%) aseline (16: from lase Rescue eline (90%) aseline (01: eline (56%)	t year  0 :39) 18) ) 18) t year  23)

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Chief's Report

### Battalion 4 — Community Performance Data

COUNTY											
Jacumba		TOTAL INCI	DENT A	ACTIVITY: 27		▲ 23% fro	m last	month	<b>▲</b> 50%	6 from las	t year
Medical Emergency <b>24</b>	Other 1	Traffic Collision	0	Fire	2	Public Assist	0	HazMat	0	Rescue	0
Turnout Time		Rate: 74% to e Rate: 01:58		Standard % of Incidents						eline (70%) aseline (01	
Total Response Time		ess Rate: 60% e Rate: 21:15		ndard % of Incidents						eline (80%) aseline (11	-
Operational Goal		ess Rate: 55% e Rate: 10:55		00 Goal % of Incidents						eline (71%) seline (10:	-
Pine Vall	ley	TOTAL INCI	DENT A	ACTIVITY: 43	,	▲ 16% fro	m last i	month	<b>1</b> 0%	6 from las	t year
Medical Emergency 33	Other <b>0</b>	Traffic Collision	2	Fire	2	Public Assist	3	HazMat	2	Rescue	1
Turnout Time		Rate: 71% to e Rate: 02:16	_	Standard % of Incidents						eline (71%) aseline (01	
Total Response Time		ess Rate: 83% e Rate: 17:56		ndard % of Incidents						eline (81%) aseline (12	
Operational Goal		ess Rate: 78% e Rate: 08:53		00 Goal % of Incidents						eline (67%) aseline (10	-
Goai										,	.13)
Descanso		TOTAL INCI	DENT .	ACTIVITY: 37		▼ 10% fro	_		_	% from las	
_		Traffic Collision	DENT	_	2	▼ 10% fro Public Assist	_		_		
Descanso	Other O	Traffic Collision Rate: 58% to	<b>4</b> 01:40	ACTIVITY: 37 Fire		Public Assist	m last  O  cess: ▼	month HazMat 13% from	<b>△</b> 169 <b>O</b> 2020 bas	6 from las	ot year
Descanso  Medical Emergency  31	Other O Success Performance Succ	Traffic Collision Rate: 58% to e Rate: 02:41	4 0 01:40 1 on 90 6 to Sta	Fire Standard % of Incidents		Public Assist Succ Perforn	om last  O  cess:  cess:  cess:	HazMat  13% from  45% fro	0 2020 bas m 2020 b	Rescue	ot year  O ::51)
Descanso  Medical Emergency  31  Turnout Time  Total Response	Other O Success Performance Succe Performance Succe	Traffic Collision Rate: 58% to e Rate: 02:41 eess Rate: 81% e Rate: 23:24	4 0 01:40 1 on 90 6 to State on 90 to 10:6	Fire Standard % of Incidents undard % of Incidents		Public Assist Succ Perforn Suc Perforn	m last  O  cess: V nance: A  cess: V nance: A	HazMat  13% from  45% fro  2% from  35% fro  7% from	0 2020 bass m 2020 b 2020 bass m 2020 b 2020 bass	Rescue eline (71% aseline (01	ot year  0 ::51) ::17)
Descanso  Medical Emergency 31  Turnout Time  Total Response Time  Operational	Other O  Success Performance  Succe Performance  Succe Performance	Traffic Collision Rate: 58% to e Rate: 02:41 eess Rate: 81% e Rate: 23:24 ess Rate: 48% e Rate: 14:31	4 0 01:40 1 on 90 6 to State 1 on 90 to 10:6	Fire Standard % of Incidents Indard % of Incidents	2	Public Assist Succ Perforn Suc Perforn	m last  O  cess:  nance:  cess:  cess:  mance:	HazMat  13% from  45% fro  2% from  35% fro  7% from  1% from	0 2020 basem 2020 base	Rescue eline (71% aseline (01 eline (83%) aseline (17	ot year  0 ::51) ::17)
Descanso  Medical Emergency  31  Turnout Time  Total Response Time  Operational Goal	Other O  Success Performance  Succe Performance  Succe Performance	Traffic Collision Rate: 58% to e Rate: 02:41 eess Rate: 81% e Rate: 23:24 ess Rate: 48% e Rate: 14:31	4 0 01:40 1 on 90 6 to State 1 on 90 to 10:6	Fire  Standard % of Incidents andard % of Incidents Of Goal % of Incidents	2	Public Assist Succ Perform Succ Perform	m last  O  cess:  nance:  cess:  cess:  mance:	HazMat  13% from  45% fro  2% from  35% fro  7% from  1% from	0 2020 basem 2020 base	Rescue eline (71% aseline (83%) aseline (17 eline (41%) aseline (14:	ot year  0 ::51) ::17)
Descanso  Medical Emergency 31  Turnout Time  Total Response Time  Operational Goal  Boulevar  Medical	Other O Success Performance Succe Performance Succe Performance The success Other 1 Success	Traffic Collision  Rate: 58% to e Rate: 02:41  Ress Rate: 81% e Rate: 23:24  Ress Rate: 48% e Rate: 14:31  TOTAL INC  Traffic Collision  Rate: 83% to	4 0 01:40 1 on 90 6 to State on 90 1 to 10:0 1 on 70 2 IDENT 3 0 01:40	Fire  Standard % of Incidents andard % of Incidents O Goal % of Incidents  TACTIVITY: 3	7	Public Assist  Successory  Perform  Successory  Perform  Successory  Perform  Successory  Perform  Successory  Perform  Successory  Successory  Perform  Successory  Successory  Perform  Successory  Successory  Public Assist	m last  O  cess: V nance: A cess: A mance:  m last  1 cess: A	HazMat  13% from  45% fro  2% from  35% fro  7% from  1% fror  month  HazMat  12% from	0 2020 base m 2020 base m 2020 base m 2020 base m 2020 base 2020 b	Rescue eline (71% aseline (01 eline (83%) aseline (17 eline (41%) aseline (14:	ot year  ot year  ot:51)  ot:421)  ot year  otion
Descanso  Medical Emergency 31  Turnout Time  Total Response Time  Operational Goal  Boulevar  Medical Emergency 27	Other O Success Performance Succe Performance  Other 1 Success Performance  Success Performance  Success Succe	Traffic Collision  Rate: 58% to e Rate: 02:41  Ress Rate: 81% e Rate: 23:24  Ress Rate: 48% e Rate: 14:31  TOTAL INC  Traffic Collision  Rate: 83% to e Rate: 01:59  Ress Rate: 94%	4 0 01:40 1 on 90 6 to State on 90 to 10:6 1 on 70 CIDENT 3 0 01:40 0 on 90 6 to Sta	Fire  Standard % of Incidents Indard % of Incidents O Goal % of Incidents  TACTIVITY: 3  Fire  Standard % of Incidents	7	Public Assist  Succession Perform  Succession Perform  Succession Perform  A 3% from Public Assist  Succession Perform  Succession Perform  Succession Perform  Succession Perform  Succession Perform  Succession Perform	m last  O cess:  cess:  cess:  mance:  mance:  mance:  mance:  cess:  mance:	month  HazMat  13% from  45% fro  2% from  35% fro  7% from  1% from  HazMat  12% from  4% from  4% from	0 2020 basem 2020 base	Rescue eline (71% aseline (01 eline (83%) aseline (17 eline (41%) aseline (14: from las Rescue eline (71%	ot year  o 2:17) 2:17) 2:21) 2:51)

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August 2021



### Battalion 4 — Community Performance Data

Mt. Laguna			TOTAL INC	IDENT	ACTIVITY:	5	▲ 20% fro	m last	▼ 25% from last year			
Medical 2 Emergency	Other	0	Traffic Collision	1	Fire	1	Public Assist	1	HazMat	0	Rescue	1
Turnout Time		Success Rate: 50% to 01:40 Standard Success: ▼ 9% from 2020 baseline (59%)  Performance Rate: 02:18 on 90% of Incidents Performance: ▲ 27% from 2020 baseline (01:4									49)	
Total Response Time	Success Rate: 100% to Standard  Success: ▲ 4% from 2020 baseline (96%)  Performance Rate: 17:20 on 90% of Incidents  Performance: ▲ 20% from 2020 baseline (14:27)									27)		
Operational Goal			ess Rate: 0% t Rate: 16:26		0 Goal % of Incidents				50% from 2 47% from			



## RAMONA FIRE



**TOTAL INCIDENT ACTIVITY: 367** 

14% from last month (321)

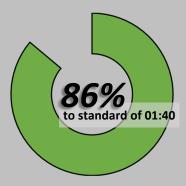
40% from last year (262)

### **TURNOUT TIME**

The Department has a standard of "turning out" for an incident within

1 minute 40 seconds (1:40) of dispatch.

The Department's goal is to meet that standard on 90% of emergency incidents.



**01:52** performance on 90% of emergency incidents

**SUCCESS RATE** 

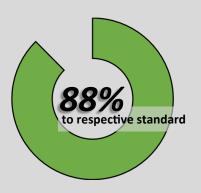
0% from 2020 baseline (86%) PERFORMANCE RATE

▲ 30% from 2020 baseline (01:26)

### **TOTAL RESPONSE TIME**

The Department has a standard for the total response time to an incident based on the population density of the area.

The Department's goal is to meet that standard on 90% of emergency incidents.



**10:25** performance on 90% of emergency incidents

### SUCCESS RATE

2% from 2020 baseline (86%) **PERFORMANCE RATE** 

▲ 13% from 2020 baseline (09:14)



#### **URBAN**

Time Standard = 08:00 Performance = 83%



### **RURAL**

Time Standard = 13:00 Performance = 99%

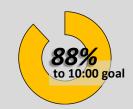


### **OUTLYING**

Time Standard = 23:00 Performance = 95%

### **OPERATIONAL GOAL**

The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).



07:26

performance on 70% of emergency incidents



### Ramona Fire — Community Performance Data

Station 8	0	TOTAL INCID	ENT /	ACTIVITY: 22	28	▲ 8% fr	om last	month	<b>▲</b> 39%	6 from las	t year
Medical 166 Emergency	Other 15	Traffic Collision	6	Fire	20	Public Assist	17	HazMat	4	Rescue	0
Turnout Time		Rate: 87% to e Rate: 01:49						2% from			:22)
Total Response Time		ess Rate: 93% e Rate: 09:14						4% from		-	:20)
Operational Goal		ess Rate: 93% t e Rate: 06:49						1% from  6% fror			14)
Station 8	1	TOTAL INCID	ENT A	ACTIVITY: 72	2 .	▲ 18% fr	om last	month	<b>4</b> 4%	6 from las	t year
Medical Emergency 49	Other 2	Traffic Collision	5	Fire	3	Public Assist	9	HazMat	4	Rescue	0
Turnout Time		Rate: 82% to e Rate: 01:51						4% from . 4 9% fror		•	42)
Total Response Time	00.00	ess Rate: 59% e Rate: 11:52						8% from		•	:25)
Operational Goal		ess Rate: 80% t e Rate: 08:59						7% from		•	36)
Station 8	2	TOTAL INCID	DENT A	ACTIVITY: 67	7	▲ 37% fr	om last	month	<b>4</b> 40%	6 from las	t year
Medical Emergency 41	Other 2	Traffic Collision	5	Fire	9	Public Assist	7	HazMat	3	Rescue	0
Turnout Time		Rate: 88% to e Rate: 01:54			•			4% from 4 35% fro			
Total Response Time		ess Rate: 100% e Rate: 11:19			•			6% from 7% from		• •	
Operational Goal		ess Rate: 81% e Rate: 08:42						13% from 17% fro		•	•





**TOTAL INCIDENT ACTIVITY: 149** 

10% from last month (166)

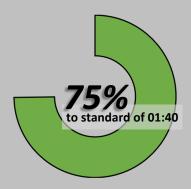
1% from last year (147)

### **TURNOUT TIME**

The Department has a standard of "turning out" for an incident within

1 minute 40 seconds (1:40) of dispatch.

The Department's goal is to meet that standard on 90% of emergency incidents.



**02:11** performance on 90% of emergency incidents

4% from 2020 baseline (71%)
PERFORMANCE RATE

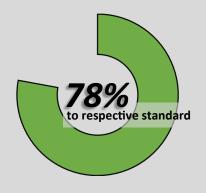
11% from 2020 baseline (01:57)

**SUCCESS RATE** 

### **TOTAL RESPONSE TIME**

The Department has a standard for the total response time to an incident based on the population density of the area.

The Department's goal is to meet that standard on 90% of emergency incidents.



**15:21** performance on 90% of emergency incidents

# SUCCESS RATE ▼ 4% from 2020 baseline (82%) PERFORMANCE RATE ▲ 34% from 2020 baseline (11:27)



#### URBAN

Time Standard = 08:00 Performance = 50%



### **RURAL**

Time Standard = 13:00 Performance = 80%



### **OUTLYING**

Time Standard = 23:00 Performance = 100%

### **OPERATIONAL GOAL**

The Department has an operational goal of responding to 70% of Medical Emergencies within ten minutes (10:00).



10:00

performance on 70% of emergency incidents



### Deer Springs Fire — Community Performance Data

